

Year 3 Quarter 2 (September-December 2018): CSS Site Summary update: Gugulethu, Klapmuts and Belhar

With sad hearts we say good bye to Mr. Kelly, a wise, committed health activist and community developer from Belhar. He leaves a lasting legacy!



Results

Outcome 1: Community health committees and health activists actively taking part in actions to address social determinants of health

1. Number of child protection interventions at the site

Klapmuts

1. Mentoring and Support

- 6 September: Mentoring and Support to build real time capacity of CSS participants
- 3 October: Planning meeting for community dialogue
- November: Funding proposal planning meeting. CSS project manager met with Klapmuts Participants who were briefed on how to do a basic funding proposal which was collated by UCT CSS and submitted to a donor based in the UK. The opportunity was meant to develop real time capacity development allowing participants to build skills by preparing a proposal which would be submitted to an actual donor.

2. Community Dialogue: Child Protection and Safety Dialogue

On 13 October, the Klapmuts Child Protection Forum, consisting of different organisations under the CSS Project, hosted a community dialogue on child protection and safety. The aim of the day was to interact with young children and raise their awareness on their safety in the community. The Klapmuts firestation, a representative from the clinic, and the Neighbourhood Watch all participated in the day, with fun drawing activities and refreshments and game packs that were distributed to every child. There were also several adults and parents in attendance who assisted in making sure all the children were taken care of throughout the event. 160 attendants: 130 children, 30 adults

3. Research on ECD's and Road to health (RTH) card/ booklet facilitated by UCT CSS project manager and student: 4 December

A focus group session was facilitated by CSS project manager and UCT medical student to assess ECD knowledge on the RTH cards/ RTH booklets and referrals systems. The meeting looked at what the participants still need with regards to capacity building re the above. The main needs were on how to understand the Road to Health chart better and how to handle a proper referral. Overall participants said that their main challenge is funding. (10 attendees)

Research: ECD Focus group meeting in Klapmuts



- ###### **4. Klapmuts Children's Health and Rights Project (CHARP):** CHARP is doing various activities with children aged 4-14 years of age e.g. Creative art activities, helping kids with their schoolwork in an after-care program, engaging with the Road to Health charts as well as providing a meal for the kids. This aftercare happens every day. 32-35

attendees

5. **Kathy's Soup Kitchen:**

Kathy's Soup Kitchen is providing a nutritious meal to kids in the immediate neighborhood, as well as doing different learning activities with them. Kathy's Soup Kitchen was able to provide one soup day in September, but Kathy struggles to do this regularly because of her work commitments, as well as lack of funding for the soup kitchen, which is informally run and is not registered as an NPO. Approx. 80 children

GUGULETHU

1. **ECD Centres: 3 ECD centres are currently operational, (Hlumelo and Onethemba and Masibulele) in Gugulethu.**
2. **Engagement with local NGOs such as Foundation For Community Work, Govt depts and other NGOs to professionalize above ECDs. and motivate for their support.**
 - a) The two ECDs such as Hlumelo and Onethemba have NPO registrations status. Onethemba ECD's engagement with local authorities for ECD registration/ compliance is in advance stages, all the necessary documentation and application has been submitted and awaiting approval from DSD through the services of ELRU who have been responsible for Gugulethu area. Hlumelo 64 and Onethemba 20 children, Masibulele Creche 30
 - b) Masibulele Creche: This is a 0-2.5year day care facility based in Gugulethu. There are 30 children in this care facility and this ECD is not yet registered, nor it does it have an NPO status. A lot of support and resources is needed by this facility, it is very under-resourced as parents do not always have money to pay.
 - c) CSS initiated ECD in Gugulethu: Ongoing support for Hlumelo ECD for training of ECD staff in autism has been initiated. This is after Hlumelo Principal informed us that they also admit children with autism in their ECD, but training in this area is very limited and has been gathered from their personal experiences interacting with the affected children. To support Hlumelo in this area, discussions with Western Cape Autism was contacted and a letter of motivation for the course and application has been submitted and awaits approval the by Western Cape Autism.
 - d) All the three ECDs and one child protection related programmes staff were mentored in funding proposal writing and have submitted proposals via UCT to a potential funder. This is to build their capacity to fund raise and be sustainable. This skill was very useful for the community organisations already struggling to sustain themselves.



3. **Research on ECD's and Road to health (RTH) card/ booklet facilitated by UCT CSS project manager and student**
 - a) Interviews were held with the principals/ owners of the 3 ECDs mentioned above, was facilitated by CSS project manager and UCT medical student to assess ECD knowledge on the RTH cards/ RTH booklets and referrals systems. The meeting looked at what the participants still needs with regards to capacity building. The main needs were on how to understand the Road to Health chart better and how to handle a proper referral.
 - b) UCT CSS project manager and student also met with 2 Facility managers at local clinics in Gugulethu to discuss RTHC, child health and local ECD relationships.
4. **After care programme for vulnerable children and youth is currently running at: Ward 38, New Cross Road Gugulethu: bible studies, school homework support – 68children**
5. **Child protection activists in Ward 44/45 New Rest, Gugulethu assists with school homework (maths, sporting activities: 20 children and youth**
 - c) Child protection activist in ward 38: Has received part time employment in the school, this she is using to engage the parents, children and teachers to identify, support and advise on child neglect, abuse and other child protection related issues at Nobantu Primary School. This participant has been recently elected as school governing body member – child protection cases are being escalated to this body if need be. This board meets regularly, but urgent cases are referred to the School teacher, Principal, then parents.

BELHAR

1. Child Abduction Dialogue

The event was planned and coordinated by two Child Protection and two Peace Building participants, under the guidance of Mr. Kenneth Kelly, Chairman of the Belhar Community Health Forum (BCHF). This was in response to ongoing reports of missing persons shared on the CSS whatsapp groups.

a) **Challenge:** People share information without understanding the legislation or referral processes. Although the whatsapp dialogues are an excellent display of ongoing community activism through an effective medium, sharing information on people requires education and we addressed this challenge with an educational event.

b) Networking to Strengthen Community Systems

A speaker from Missing Persons was invited as the main speaker but did not arrive on the day. Sister Maregel, Belhar Health Facility Manager presented at the event. The Imam shared that trafficking is an international problem and that trafficking methods are becoming increasingly bold. The TFT Coordinator in Belhar, shared the high level of planning and sometimes grooming in child trafficking, making it easy for a person to be untraceable in a short space of time. Antoinette, a CSS Child Protection participant, who is also on the Belhar Policing Forum explained that the sharing of photos etc. is not allowed by law and provided a comprehensive understanding for proper reporting procedures. This was followed by a dialogue.

CSS participant presenting at Child protection/ Child trafficking dialogue



2. Research on ECD's and Road to health (RTH) card/ booklet facilitated by UCT CSS project manager and student:

a) A focus group session was facilitated by CSS project manager and UCT medical student to assess ECD knowledge on the RTH cards/ RTH booklets and referrals systems. The meeting looked at what the participants still needs with regards to capacity building. The main needs were on how to understand the Road to Health chart better and how to handle a proper referral.

b) UCT CSS project manager and student also met with Facility manager at St. Vincent clinic in Belhar to discuss RTHC, child health and local ECD relationships.

3. Funding proposal planning meeting.

CSS project manager met with Belhar ECD Participants who were briefed on how to do a basic funding proposal which was collated by UCT CSS and submitted to a donor based in the UK. Th opportunity was meant to develop real time capacity development allowing participants to build skills by preparing a proposal which would be submitted to an actual donor.

2. Number of peace building interventions in pilot sites led by Health Committees and health activists.

Klapmuts

1. Klapmuts Peace Assemblers meetings:

1.1. 13 September: Mentoring and Support

1.2. 11 October: Team building to address miscommunications and challenges in teamwork

CSS Klapmuts Peace Assemblers Meeting: Team Building



2. **Local Advocacy:** 16 Days of Activism for No Violence Against Women and Children - Klapmuts Area Event 24 November (*COFUNDING*)
Members of Klapmuts Peace Assemblers (KPA) and other WFP Health Activists in Klapmuts handed out pamphlets outside the local Shoprite grocery store and spoke to community members, as part of their area-based event for 16 Days of Activism, which WFP participates in annually.
3. **Local Advocacy:** 16 Days of Activism for No Violence Against Women and Children – Women on Farms Project main event 1 December (*COFUNDING*). WFP hosted an event and march in Cape Town as part of its activities during 16 Days of Activism. This event saw approximately 330 women living and working on farms and in rural areas across the Western Cape unite to campaign against gender-based violence. The event’s dialogue focused on building solidarity, commemorating women’s and girls’ lives lost this year to GBV and HIV/AIDS, as well as delving deeper into the issues surrounding GBV, police, and the courts in rural communities. WFP then marched to Parliament to hand over a Memorandum of Demands to SAPS and DoJ. Representatives from the National Ministry of Police as well as the National Department of Justice received the memorandum, and farm women were able to speak directly to these powerful institutions, as well as claim their space in the city, and raise awareness on this crisis plaguing South Africa. Participants from the Klapmuts CSS Project attended and were part of the and day’s proceedings.
4. **Klapmuts Peace Assemblers (KPA):**
KPA is working in collaboration with CHARP, in mentoring after-school creative dance, choir, and drama activities. These activities will be included in the end of the year Christmas event. The group is continuously working with a total of children between 32 – 35 children. For the Christmas project, they are practicing 3-4 times per week.
5. **KPA Community Christmas Event:** 15 December: upcoming event in Stellenbosch Breughel Theatre.

GUGULETHU

1. **Netball training:** This programme is initiated by peacebuilding participant with 30 children and has been supported by a local sponsor. They are in the process of launching this programme in Gugulethu, this will happen in the New Year, 2019. This group has been mentored to register as an NPO, this is to formalise the programme to function effectively and be eligible to meet the requirement for many of the would-be sponsor to be sustainable.
2. Gugulethu Civic hall and Elukhanyisweni Hall peace building initiatives: drug/alcohol rehabilitation activities; motivational talks sport – soccer training – led by youth peace building participants is on-going, NPO registration is underway to formalise the programme.
3. CSS participants are also involved in the school walking bus (see below)
4. **Linkages with other stakeholders in Gugulethu:** CSS peace building programme has an on-going partnership with Gugulethu Neighbourhood watch programme (CWP) as an initiative to fight domestic violence and crime in Gugulethu – ongoing meetings and feedback on crime and peace building initiatives. On 18 October, there was a meeting between neighbourhood watch and CWPs, and peace building participants whose purpose was to address contractual related issues and safety in Gugulethu. There was a follow up march supported by CSS in Gugulethu in solidarity to the neighbourhood watch programme on 22 October 2018. This was followed by the visit from the Minister of COGTA to address the grievances on 30 November 2018, more than 1000 people attended.

Walking bus with CSS participants and school children in Gugulethu



BELHAR

1. Life skills workshop with school children

Peace Building events for this quarter have been mentoring and planning and implementation of school-based, Life skills training. The first life skills event was hosted with Belhar Primary School in Quarter 1. With the second event, Peace Building participants went to a number of Primary Schools in the neighbourhood including Gardenia, Belhar, Erica Primary, Symphony Primary, Matroosberg Primary, De Hague Primary, Bellvue Primary and Excelsior Primary and invited a younger age group to a repeat of the conflict resolution workshop (due to the success of the first). The event was held on a public holiday, 24 September and in partnership with JOY, a faith-based organisation and hosted at their church in Belhar. Mary, a child protection participant from year 1, and one of the leaders to emerge from Belhar, acted as mentor to the Peace Builders in planning this event.

a. Challenge

The conflict resolution workshop was clearly needed, as a fight broke out between a few participants and it became an opportunity for the Peace Builders to practically intervene with conflict resolution.

b. Networking to Strengthen Community Systems

The event itself was a huge success. Peace builders and JOY (faith-based organisation) handed out sandwiches to the children on arrival. A number of speakers and a Christian music group introduced the event. A Peace Building participant conducted the Conflict Resolution workshop and TFT speaker spoke about child abuse and invited children to participate by expressing their understanding of child abuse. One of the children made a passionate appeal to adults to treat children with more respect and concern for their future. This was followed-up by group-work where children identified their personality strengths and weaknesses and concluded with children getting and opportunity to voice their personal ambitions. JOY played an important role in managing the children, which also served as a networking exercise. They also provided administration support by capturing the names of the children that attended and which schools they represent. JOY also took responsibility for the preparation of meals for participants. JOY requested that the Peace Builders continue partnering with them in their future events. A meal consisting of *boerewors* roll and cold drinks was handed out to participants after the event. The second Lifeskills workshop was a great success enjoyed by Peace Builders and school children alike. The mentoring role played by one of the Child Protection CSS participants, Mary, contributed greatly to the successful negotiation with the school and mediating conflict when it arose. The workshop was fun, interactive, age appropriate and at the end of the event, the children demonstrated that they had learned a great deal.

Peacebuilding event for young people in Belhar facilitated by CSS Peacebuilders



3. Number of food and nutrition interventions in pilot sites led by Health Committees and health activists.

Klapmuts

1. Mentoring and Support

Delivery of one set of garden equipment: wheelbarrow, compost, seeds, and more. This equipment will be shared between two gardens which are near to one another.

2. Meeting with other interested community members:

The Food and nutrition group did recruitment for new interested members. 2 People indicated interest in doing food gardens, and they will be approached in reaching new food gardens. The challenge is that Ikati members are only interested in working on their gardens, and so more linkages have to be made with other community organisations in the next quarter.

3. Food gardens:

Currently there are 3 working gardens between the IKati group members.

Gardens develop by iKati: CSS food and Nutrition participants



Gugulethu

- Food and Nutrition Programme:** Soup and vegetable packs are currently being donated by a local organisation to support the soup kitchen currently run by the health participant at her home. These soup and vegetable packs are assisting to feed more than hundred people per week. Patrons of the soup kitchen are vulnerable members of the community in of ward 44 such as, the elderly, children, people with chronic conditions, youth at risk and the unemployed. This programme was identified as a small means to contribute towards addressing hunger and poverty suffered by the community in Gugulethu. The soup kitchen is currently running once a week, they are fund raising to be able to sustain it and increase the days. The name of this Food and Nutrition programme is 'Breaking Bread Food and Nutrition'.
- Other groups** benefiting from the soup/vegetable packs from the local sponsors is Masibulele ECD, Onethemba ECD and Lithango after care programmes. This sponsorship benefits these ECDs as they are not supported by DSD as they are not registered as yet. Because parents of these children are not consistent in paying for the school fees
- Food and Nutrition participants** are successfully running food and nutrition programmes in different wards training other community members in home food gardening. Food and Nutrition participants were invited to a food and nutrition workshop by Abalimi Bezekhaya organisation to assist them in formalising food production and business skills on 21 September, 2018. There was another follow up workshop by Abalimi Bezekhaya on 9 October, 2018 to assist in establishment of food and nutrition cooperatives. Participants were advised to organise themselves into smaller groups to promote functionality within the group. Abalimi Bezekhaya emphasised growth within the sector, so that home food gardeners engage in activities that will ensure that their projects are formalise and participants are mentored to be more productive and more skilled in business and other related fields of food production, preservation, etc. Abalimi Bezekhaya workshop was open to participants other than food and nutrition participant to encourage all participants to grow vegetables and herbs to promote positive and healthy living styles and good health – leading by example. One participant from CSS Food and Nutrition programme initiated a tyre food garden project at Onethemba ECD centre.
- Church food garden:** This church food and nutrition garden was also initiated as part of linking training and practise at the church where CSS runs its programmes. This garden has since produced vegetables that were sponsored to local community members at risk of poverty and unemployment, and other produce has been sold to participants as part of fund raising to buy more seeds to sustain the food garden. We had break ins at the church which has impacted the food garden.
- Food and nutrition participants are currently engaging with NPO registration processes.**

Food gardens of Gugulethu participants and Food and Nutrition participants



4. Number of health education interventions in pilot sites led by Health Committees and health activists.

Klapmuts

1. Minding Arts meetings:

- 1 November: Mentoring and Support.
- 8 November: Planning for Community Dialogue
- 20 November: Planning for Community Dialogue

2. Klapmuts Community Health Organisation (KCHO) meetings:

- 1 November: Leadership and Organising. KCHO was struggling to meet regularly and organise activities, because members were unclear on their responsibilities, tensions in the group had formed because of miscommunications. WFP staff met with the group to discuss leadership and plan the way forward.
- 20 November: Mentoring and Support.

3. Community Dialogue: Minding Arts Disability Awareness Day.

- On 24 November, Minding Arts had their first community dialogue with a group of community members who have various kinds of disabilities. A number of adults with disabilities attended, as well as parents of children with disabilities. The event introduced the organization Minding Arts to the community members, and explained their purpose, vision and activities. They took questions from the community. They also then did fun activities with the children, and refreshments were provided. All of them showed interest in participating in Minding Art's future activities, namely the support group sessions and finding.

Minding Arts Disability Awareness Day



4. Minding Arts:

Registration of two children at speech therapy. Minding Arts has organised appointments for 2 children for speech therapy in January 2019 in partnership with Klapmuts Clinic. They will continuously engage with the local clinic in getting the different specialists involved.

Gugulethu

1. On 10 September there was a health sector meeting (including health committee) to discuss interventions on health and how health participants can be part of health committee agenda and health in general. The meeting agreed that monitoring and support systems of health participants should be encouraged and prioritised. There should be more engagement with health participants by health committees. Further planning on this matter will take place in the new year. (2019)
2. Chronic Dispensing Unit: The CSS health participants together with health committees have been engaging with the local clinics on ways to improve and encourage adherence to chronic treatment by community members. On 12 September, health sector meeting with Iyeza Company to introduce their service and find a way of working together was conducted. Iyeza is a company that has been conducting a pilot project on dispensing chronic medication in the community of Khayelitsha. This was a fruitful meeting and both stakeholders saw benefit for the community, especially working community members who hardly have time to queue up at the local day hospital. There is a minimal payable for this service. Further meetings and planning for this service will take place in the new year.
3. Heritage Event: CSS programme has partnership with local organisation such as Gugulethu Development Forum (GDF). CSS, as a partner get to participate in all relevant meetings conducted by GDF. In the month leading to the National Heritage Day, CSS was invited to participate and input into the event on 18 September 2018. Meetings focused on developmental agendas/issues and the vision for Gugulethu and how to move these agendas forward. On 24 September on National Heritage Day, CSS participants took part in clean-up campaign held in Gugulethu, cultural event showing off traditional foods and festivities such as drama, singing and motivational talks to the youth at risk.
4. CSS participants and health sector were invited to a Gala dinner on Heritage Day, as token of appreciation of good working relationship and in the spirit of collaboration that both organisations had had.
5. Linkages with other government departments: NYDA relationship and health programme: Health participants initiated a relationship with NYDA. This was to garner support and resources for a young man/youth seminar around health and circumcision programme in Gugulethu. Abuse of alcohol by young man during traditional practices such as initiation were raised as a concern among young man, this habit introduce these young to alcoholism as it continues beyond these practices. Planning meetings were conducted on 25 September, and 10 October 2018. The event was postponed until the beginning of the year to allow for proper planning and availability of young man/youth.
6. Linkages with other health stakeholders: A meeting between health sector and CSS health participants and Yizani Sakhe took place on 20 September. This meeting was part of identifying health related programmes in Gugulethu and foster collaboration. Yizani Sakhe is a DSD funded NPO that runs programmes in: after care, children and family support groups on; GBV, HIV & AIDS, TB, (adherence to treatment), food gardening project, soup kitchen etc. Challenges highlighted by Yizani Sakhe is the relationship between them and local clinics where the nutritional programmes/ feeding scheme are conducted. We all agreed that this is a crucial service, as many chronic people do not have access to good nutrition, and many are unemployed. Health sector have committed to initiate discussion and mediate to foster relationships between the clinics and the organisation.
7. CSS programme in Gugulethu through collaboration with GDF was invited to participate in discussion and input into motivation for a Gugulethu radio station on 13 September, which was followed by community outreach programme on 5 October in Gugulethu. The benefits of the radio station in Gugulethu will assist in awareness raising such as health events, prevention of GBV and crime prevention in general. An added benefit is that some community members will receive communication skills training by ICASA.
8. Linkages with DSD: CSS in Gugulethu also participated and had input in community dialogues which was conducted by DSD to highlight challenges faced by the community and how to overcome these; as well as celebrating the successes since the 60 years of Gugulethu existence. The dialogues were held on 6, 8 and 9 November 2018. There will be a follow session at the beginning of 2019.

5. Health committee members/ clinic monitors, and Health activists actively involved in monitoring services, in the three pilot sites

1. Klapmuts

No activities in this quarter. Health Committees are still to be established at Klapmuts Clinic. Clinic Monitors/health activists are busy in their organisations working, and handle cases of problems at the Klapmuts clinic as they come up by meeting with the clinic staff if necessary or by giving advice to community members.

2. Gugulethu

Health committees meetings are held regularly where feedback and update on current health issues such as challenges at the local clinics as well as an update on CSS programmes. programmes.

Health committees have an ongoing relationship with the Head of medical doctors at the day hospital. These meeting discusses changes that will be affected, provides reasons thereof and get input from the health committees and the staff members. Health committees report these changes in their meeting and other platforms they participate in.

Outcome 2: Strengthened co-ordination of health services through community leadership, networks, partnership and linkages with local government

1. # of integrated community advocacy actions to address health issues

1. **Klapmuts:** See Community Dialogues under outcome headings
2. **Gugulethu**
On 19 October, health sector attended the meeting with UCT Socio Behavioural Unit, Movement for Change and Social Justice, Love Life, CoCT, Provincial health and other stakeholders to discuss action plan for an 16 Days Activism event in Gugulethu. This event was organised in the form of the march by men to raise awareness; drama was used to express and communicate its meaning. Health screening was an added benefit to this event, and many community members took advantage of this opportunity. 80 people attended
3. **Belhar:** See Community Dialogues under outcome headings

2. # of events with national and provincial officials to bring attention to priority community concerns

1. Gugulethu

Health MEC linkages: CSS health participants, health sector and health committee members were invited on 26 November by Health MEC as part of actions taken to commemorate 16 Days of Activism awareness. Future programmes were discussed with health MEC for the beginning of the year. MEC suggested a community event where communities will have a chance with her on issues such as hospital site and plans, CDUs, girl programmes etc. All parties provisionally agreed on the condom week (February) to hold this event. Planning for this event will take in due course. 30 people attended

CSS participants, CSS coordinators and MEC of Health Western Cape



Outputs

OP 1. TRAINING: Conduct Child protection, Food and Nutrition, Peacebuilding and health basic training with a focus on content and skills, in pilot sites.
completed

OP 2. Provide leadership and adult learning capacity building training to health committees and health activists of the pilot sites.

Klapmuts

1. UCT Adult Education

The 8 CSS Project participants completed their diploma, and have all passed, and are waiting for graduation in the next quarter. This quarter they had to design and implement a workshop on a topic related to community health and social issues. This was a challenging task, but participants enjoyed it as it improved their facilitation and leadership skills and built their confidence.

2. Formal Training: Community Counselling skills with @Heart

2.1. 8 September, 9 September and 16 September

This training focused on providing basic counselling skills to community workers, and was run by a social worker and trainer from @heart. It deconstructed the differences between advice-giving and counselling, the values of counselling, ethics for community workers, and did practical sessions on counselling between participants. It was extremely beneficial for CSS Project participants, who felt more empowered to do their work with various families in Klapmuts. Participants from Klapmuts Peace Assemblers, Klapmuts Community Health Organisation, and Klapmuts Child Protection Forum all participated in this.

3. Formal Training: Art Therapy skills with Michelle du Bois

This training was provided to Minding Arts members from social worker, counsellor, psychologist and artist Michelle du Bois. It focused on the different ways to use art, comics, and play activities as therapy for children of different ages. The training looked at this kind of therapy for children with different kinds of psychological and development problems, including disability.

4. Community Development Training:

4.1. 19 August and 20 October. This course was organized through SCAN. The purpose of the course was to equip community leaders to take ownership of the development of their own communities and facilitate cultural and heritage related processes. The purpose of the course is to equip community leaders to take ownership of the development of their own communities and facilitate cultural and heritage related processes. Consequently, the main three themes of the course are community development, project management, and leadership, which are seamlessly integrated throughout the course.

5. Emergency First Aid Responder (EFAR) Training (Co-funding)

On 31 October, WFP provided basic EFAR training to 8 CSS Project participants. This EFAR course is a partnership with Western Cape Emergency Medical Services Unit at Tygerberg Hospital, and certificates will be awarded to all 8 participants who passed their exam at the end of the day's training.

Emergency First Aid Responder (EFAR) Training



OP 3. At least 3 community dialogues in each community, to discuss social determinate of health, health activism and health committees.

BELHAR

1. This event was planned with the Chairman of the Health Committee and 12 CSS participants representing the different programmatic areas.

Challenges/ Rationlae for dialogue and survey

Sister Maregel, Health Facility Manager in Belhar, has on two occasions requested that patients should not arrive earlier than their appointed time. In support of the health facility, the CSS participants interviewed community member regarding their knowledge of clinic times and it was done in an innovative manner as part of mentoring and sustainability training, demonstrating that citizen engagement did not have to be a facility based event, but could also be done through questionnaires and general awareness-raising. Some participants went to the health facility with the survey and others interviewed neighbours or random community members. Permission was sought from the health facility and as the Facility Manager was not there at the time, was granted by the Deputy.

Recommendations

Citizen engagement and community dialogues could follow different approaches, including door to door campaigns, whatsapp messaging etc

In Partnership with the Belhar Community Health Forum and St. Vincent Clinic Public Dialogue on St. Vincent Clinic hours of Operation

Survey

Op 4: Project experiences and lessons reach with a wide range of policy-makers, civil society, academic community and public officials:

Klapmuts

1. Networking:

- a) Department of Community Safety: Stellenbosch: Through the Stellenbosch Civil Advocacy Network (SCAN), we were contacted to participate in a community safety survey. We were accompanied by community members and they participated actively in sharing their concerns on (the lack of) safety in their various communities. They especially shared on how unsafe they feel as a woman but also their concern for their children especially on drug abuse in their communities.
- b) SCAN: As part of the SCAN we collaborate with various organisations in and around Stellenbosch. Through this partnership we managed to organise formal counselling for the CSS groups through the organisation @Heart as well as training on Community Development through an organisation in the Kayamandi area (Stellenbosch).

2. Parliament Watch: (COFUNDING)

WFP is part of a collective of organisations across the Western Cape who monitor South African Parliament, as part of improving community access to Parliament, judging the independence and the efficiency of Parliament's work, and in building advocacy around common issues that affect communities across South Africa. On 21 November, 2 CSS Project participants from KCHO monitored Parliament's Portfolio Committee (PC) on Health, and the Department of Health's presentation to this PC. The topic of discussion focused largely on the National Health Insurance (NHI) Bill, which National DoH was pressuring to push through, without adequately giving time for community participation as well as existing health system challenges.

Overall objective: Improved governance and access to health and social services for the disadvantaged and marginalized in 3 pilot communities in the Western Cape

Note: The follow up to the baseline will assist in providing information on the overall objective above.

Well done to all the sites, partners, staff and community members for your all your efforts!!

Thank you!